

WORRY-FREE FILLS
for
MAIL ORDER PRESCRIPTIONS

Worry-free Fills, the Express Scripts automatic refill service, helps address one of patients' main sources of anxiety when using mail order – fear of running out of medication because they forgot to refill or the medication was not delivered when expected. With Worry-free Fills, patients no longer need to worry; the Express Scripts Pharmacy automatically delivers refills to the patient when the medication's supply is due to run out. And when the prescription is out of refills, we contact the doctor for a new prescription. This helps avoid gaps in care that can affect a patient's health.

This service is completely voluntary, and applies only to mail-order prescriptions. There is no additional cost for the service, and the service can be discontinued at any time.

How Worry-free Fills Works:

- Patients choose which eligible medications to enroll in Worry-free Fills. Enrollment is easily managed through Express-Scripts.com[®], or by calling the Member Services number on your prescription card.
- Patients are notified more than 2 weeks before the medication is shipped. This gives patients time to let us know if they need to reschedule, update shipping information, or cancel an order before the medication is shipped. Patients are not billed until we ship their order.