



August 25, 2015  
Issue

e - Newsletter

## Incorrect ID Cards Mailed To Highmark Delaware PPO and HMO Members



Highmark Delaware recently sent ID cards with incorrect Primary Care Physician (PCP) and specialist copays to both IPA/HMO and Comprehensive PPO members. Highmark Delaware takes full responsibility for the errors and is working to send corrected ID cards to members' homes by September 1, 2015. The new ID cards will reflect copays effective September 1, 2015. View the list of [copy changes](#).

### Call To Action

↳ Highmark members should look for their corrected ID cards in the mail soon and begin using their new ID cards for services obtained starting September 1, 2015.

This newsletter is published by the Delaware Statewide Benefits Office.

To view other SBO e-newsletters, visit

<http://ben.omb.delaware.gov/communication.shtml>.