



Dear State of Delaware employees and pre-65 pensioners:

Thank you for taking the time to consider Aetna as your health benefits administrator during this open enrollment period. There is nothing more important than you and your family's health. Now is a great time to review your options to make sure you pick the plan that makes a healthy difference. We have enclosed an open enrollment brochure which describes our program and how it can help you and your family.

When you choose Aetna you are choosing a lot more than simple benefits coverage. You are also getting access to leading technology and programs that help you take charge of your health conveniently and at a cost you can afford.

Go **simple** with Aetna:

- Aetna makes it simple to access quality health care with our large network both nationwide and in Delaware. Our network is likely to have the doctor most important to you – **yours**.
- Worry free coordination of care – Don't know which specialist to visit? You've got your very own Primary Care Physician (PCP) to help.
- Toll-free chats with a registered nurse to get your health questions answered anytime, day or night at **1-800-556-1555**. (Informed Health<sup>®</sup> Line)
- Emergency care – anytime or anywhere you need it.
- Coordination with top physicians and facilities to provide transplant care when it's not available locally (National Medical Excellence Program)

Go **smart** with Aetna:

- Make history with your personal health record where all your hard to find health information is in one easy to find spot. Share it anytime with your doctor.
- Special coverage and services for women, like direct access to an Ob/Gyn – without a referral and our Beginning Right<sup>®</sup> Maternity Program to help support growing families.
- 34 plus chronic condition programs to help you manage your asthma, diabetes, heart disease low back pain and other health conditions.
- Health information alerts or suggestions provided to you and your doctor based on your health history to help you be your healthiest.
- Your benefits information is just a click away at Aetna Navigator<sup>®</sup> your personal secure online window to your benefits where you can request ID cards, print a temporary ID card, check claim status and much more.

And **save** with Aetna:

- Discounts galore on weight loss programs, eyeglasses, contact lenses, LASIK surgery, gym membership, and more!

If you have questions we are here for you. Just call our Dover Delaware Customer Service team at **1-877-54AETNA** or visit us day or night at your dedicated website for State of Delaware, located at [www.aetna.com/statede](http://www.aetna.com/statede).

We are confident that the Aetna HMO offers solutions for your search for quality and affordability in a health plan. We look forward to providing you and your family with health care coverage during the coming plan year.

Sincerely,

Aetna

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

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