

***Quick Reference Guide to Benefit Vendors &  
Statewide Benefits Office  
(May 2, 2011)***

**Blue Cross Blue Shield Delaware**

Customer Service: 429-0260 or 1-800-633-2563

Website: [www.bcbsde.com](http://www.bcbsde.com)

**Aetna**

Customer Services 1-877-542-3862

Website: [www.aetna.com](http://www.aetna.com)

**Medco** (Prescription Benefit Manager)

Member Service: 1-800-939-2142

Website: [www.medco.com](http://www.medco.com)

**Alere**

Nurse 24 hrs./7days (866) 674-9103

Website: [www.delawell.alerehealth.com](http://www.delawell.alerehealth.com)

**Employee Assistance Program** (Human Management Services, Inc.)

Customer Service: 1-800-343-2186

Website: [www.hmsincorp.com](http://www.hmsincorp.com)

\*“employees should obtain a wallet card from their Benefit Representative/HR Office which contains the username and password”.

**Delta Dental**

Customer Service: 1-800-873-4165

Website: [www.deltadentalins.com/stateofdelaware](http://www.deltadentalins.com/stateofdelaware)

**Dominion Dental**

Customer Service: 1-888-518-5338

Website: [www.dominiondental.com](http://www.dominiondental.com)

**EyeMed (Vision Care)**

Customer Service: 1-855-259-0490

Website: [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com)

**ASI for Flexible Spending Account & Pre-Tax Commuter**

Customer Service: 1-800-659-3035

Website: [www.asiflex.com](http://www.asiflex.com)

**Blood Bank of Delaware**

Customer Service: (302) 737-8405 or 1-888-825-6638

Website: [www.delmarvablood.org](http://www.delmarvablood.org)

**Minnesota Life Insurance Company**

Customer Services: 1-877-215-1489

Website: [www.lifebenefits.com](http://www.lifebenefits.com)

**The Hartford**

Disability Claims/Customer Service: 1-866-945-7781

To begin a short-term disability claim on-line: [www.TheHartfordAtWork.com](http://www.TheHartfordAtWork.com)

**COBRA**

Customer Service: 1-800-877-7994

Website: [www.ceridian-benefits.com](http://www.ceridian-benefits.com)

**Statewide Benefits Office** (302) 739-8331 or 1-800-489-8933

Website: <http://ben.omb.delaware.gov>